

Lauren Chae

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EDUCATION

Wilfrid Laurier University

*BBA in Business Administration, Marketing
BSc in Computer Science, Big Data Systems*

Waterloo, ON

*Overall GPA: 10.02
Graduation Date: June 2022*

WORK EXPERIENCE

Wilfrid Laurier University

Computer Science Instructional Assistant

Waterloo, ON

Sept 2020-Present

- Aided professors in the execution of Python, VBA, and Data Structures labs to motivate students to excel by supporting their problem solving process
- Managing weekly labs by providing over 60 students with assistance and clear, effective feedback
- Stayed abreast of computer science advancements and incorporated that through discussions with students to prepare them for real life application in the future
- Nominated for the 2021 Laurier Student Teaching Award of Excellence

Sun Life

Innovation Developer

Toronto, ON

May 2021-August 2021

- Worked on an agile innovation team of 10 often in collaboration with other teams
- Continuously curated creative ideas through a research, design, and build process while leveraging Microsoft Office and AdobeXD skills, to be presented for stakeholder feedback and approval
- Increased accessibility by transferring a mobile app feature that utilizes customer data to allow clients to view drug and coverage information onto the voice platform using Alexa Voice Development
- Individually developed a feature on the voice platform through Alexa Voice Development for users to track their food/health journey where recommended daily nutrition values are provided based on input
- Enhanced user web experience by prototyping a financial dashboard in React that portrayed complex data such as claims history, claims categories as interactive graphics for clients to increase efficiency

LEADERSHIP EXPERIENCE

Wilfrid Laurier University Women in Computer Science

General Member & Mentor

Waterloo, ON

Sept 2020-April 2021

- Involved in community building, supporting and uplifting women in the computer science field via game nights, networking and panel opportunities, and online communications
- Provided personal reflection, support, and general guidance involving the program and navigating university life to mentees

Wilfrid Laurier University Students' Union

Orientation Icebreaker & Team Social Media Director

Waterloo, ON

Sept 2019-April 2020

- Worked on a team with over 90 volunteers to aid in the transition to university life via provision of guidance and support
- Directed team social media platforms and created creative content to connect, inform, and promote Orientation details to students

SKILLS & INTERESTS

Skills: Microsoft Office | Python | Jupyter Notebook | Visual Studio

Interests: Data Science, AI, Machine Learning, Boxing, Rugby, Travelling